



Consumer Education
Seminars and Technical
Assistance Services

HERC conducts seminars, training, counseling, group workshops and provides technical assistance on such topics as landlord/tenant rights and responsibilities, fair housing laws and issues, rental assistance programs, first-time home buying, mortgage default and delinquency and other specific housing topics.

These services are available to the general public, social services providers, municipal and state departments, organizations, agencies, housing developers and others.



Housing Education Resource Center
901 Wethersfield Avenue, Hartford, CT 06114
(860) 296 - 4242 Main Line

(860) 296 - 4372
Housing Counseling Line

This program is funded in part with Community Development Block Grants from various Capitol Region communities.



EQUAL HOUSING OPPORTUNITY

3/2010

Housing Education Resource Center, Inc.
901 Wethersfield Avenue
Hartford, CT 06114

The
Housing Education
Resource Center

Direct Services

Program

Landlord/Tenant
Rights and
Responsibilities
&

Housing Counseling
Services

*" Answers to your
housing questions and
solutions to your housing
problems. "*

(860)-296-4372
Housing Counseling
Phone-line



Housing Education Resource Center
901 Wethersfield Avenue, Hartford, CT 06114
(860) 296 - 4242



Put the Power of **HERC** to Work for You!

The Housing Education Resource Center (HERC) provides information and counseling services regarding various housing issues. When you need assistance, trust that you will receive accurate information and confidential counseling from the Center. You can rely on HERC to end the “referral cycle”. We answer your questions and provide you with useful options and resources.

The Center has a well established reputation in the Capitol Region and has been providing objective and comprehensive housing services for over 27 years. HERC is a recipient of the U.S. Department of Housing and Urban Development Best Practices Award and the Connecticut Community Development Association’s Award of Excellence.

Counseling Services

HERC services are available to landlords, tenants, homeowners, homebuyers and others. Call us for information on any of the following topics:

- Landlord/Tenant Rights & Responsibilities
 - Discrimination
 - Eviction
 - Leases, Rental Agreements
 - Rent Increases
 - Security Deposits
 - Heat / Utilities / Maintenance
 - Fair Housing Laws
 - Homeownership Education
 - Foreclosure Prevention
 - Predatory Lending
 - Property Abandonment
 - Mediation
- ... and much more.

HERC's

Housing Counseling

phone-line is in operation on
Tuesdays and Fridays,
9:00 a.m. to 5:00 p.m.
(860) 296-4372

HERC counselors are available to address questions and concerns regarding landlord/tenant and other housing issues. HERC counselors are well versed in the state and federal laws, regulations, and procedures governing the landlord/tenant relationship. HERC counselors maintain current information, resources and materials to help resolve conflicts, support your housing needs and keep you well-informed.

For answers to your housing questions and confidential, individual counseling regarding your housing issues, contact HERC at:

(860) 296-4372
Housing Counseling Phone-line

Tuesdays and Fridays
9:00 a.m.—5:00 p.m.